



COVID-19 CORONAVIRUS: NTSG RESPONSE

In response to concerns regarding the recent Coronavirus (COVID-19) outbreak, NTSG would like to inform clients and stakeholders of our commitment and actions in preventing infection of staff and community members. We are taking this matter very seriously and approaching it with great caution by implementing and encouraging necessary hygiene practices in our workplace. We are also adhering to the State Government's advice regarding face to face meetings.

NTSG is providing regular updates to staff and ensuring that measures are taken within our East Perth and Kalgoorlie offices, to prevent the potential spread of the virus. We are advising staff members to stay at home and seek medical advice if they are showing any signs of illness such as fever, coughing, and sneezing. We are also developing a plan around how we will maintain continuity of NTSG's service, given current advice and limitations.

Advice from the Health Organisations:

According to the World Health Organisation and WA Health Department, the current situation is that, as of 17 March 2020, there are 28 cases of COVID-19 in Western Australia.

Some of their recommendations at present include, but are not limited to:

- Social distancing, which entails staying at home if you are unwell, avoiding large public gatherings if they are non-essential;
- Keeping a distance of 1.5 metres between yourself and others whenever possible;
- Minimising physical contact, especially with people at higher risk such as older people and people with existing health conditions; and
- Limiting visits to vulnerable people and communities (including remote Aboriginal communities).

NTSG will continue to follow guidance and recommendations from the WA Department of Health, which provides updates regularly, and consider how we are able to meet the needs of our staff and clients during his difficult time.

Further Information:

- **Australian Government Department of Health:** <https://www.health.gov.au>
- **Australian Government Smart Traveller:** <https://www.smarttraveller.gov.au/news-and-updates/coronavirus-covid-19>
- **WA Government Department of Health:** https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus
- **WA Government Pandemic Plan:** https://www.wa.gov.au/sites/default/files/2020-03/WAGPP_2.pdf
- **World Health Organisation:** <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Thank you for your support and understanding during this difficult time, as we take all measures necessary to manage and prevent the spread of COVID-19 and implement ways to reduce the effects on our staff, clients and stakeholders. Please contact NTSG on 9331 0100 if you require any further information regarding this matter.

Thank you,

David Lanagan
Chief Executive Officer